

Champaign-Urbana Urbanized Area Human Resources Transportation Plan (HSTP) and Champaign-Urbana Age-Friendly Transportation Working Group

Date: Wednesday, December 5, 2018
Time: 3:00 p.m.
Place: Brookens Administrative Center
John Dimit Conference Room

Stakeholders: Linda Tauber-Olson, Kristen Gisoni, Rita Morocoima-Black, Jeffrey Woods, Drew Bargmann, Amy Brown, Patrick Harness, Kathy Rhoads, Rosanna McLain, Terra Mullins, Miriam Romine

AGENDA

- A. Update on FTA Grant Application
- B. Presentation of Updated Age-Friendly Transportation Research Subcommittee Three-Year Plan
- C. Discussion of Bus Buddy Program Scope
- D. Presentation of MTD Dash Pass Map
- E. Discussion of Report Card Data Collection

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Age-Friendly Transportation Working Group

Notes from October 3, 2018 Meeting

Local Organizations:

It was agreed that someone from Carle should be represented. Jeff inquired if Carle had a program for transport. Linda commented that she was not aware of any program. Kathy asked about cab companies. Linda suggested Quality Med transport, the Medicaid contracted service. Kathy asked that something be added to her Circle of Friends to distinguish her.

Rosanna suggested United Way. Evan commented on CU Volunteer started by a UofI student. The United Way is affiliated with the project; that they might donate.

RSVP was suggested. Jeff asked what the vision is for the Buddy Program. Linda talked about a program she and Rosanna worked on together where a group of 5 UofI students rode with seniors to help them overcome their fears of riding, but it only was active for a semester. Kathy felt that there were a lot of students looking for volunteer hours for classes. Jeff said he would be willing to have his center be the go-between to try to get entities on campus to give support to the bus buddy program. Linda said they use a web-based program to match their volunteers with seniors. Jeff questioned whether there was any liability for the students.

Volunteer Drivers:

Rosanna commented their program does 400 trips per month, approximately 80% were for medical purposes. There is a cab component to their program as well as volunteer drivers. 52% are volunteers. Seniors use their dash pass. The perimeters are 50 years old, living in Champaign County, trip has to start and end in Champaign County.

One-Call One Click:

Terra suggested Community Foundation micro grants. Rosanna suggested contacting Joan Dixon.

Senior Specific Travel Training:

Evan suggested providing a “take-a-way” for people to have as it would be beneficial for people to remember. Suggestions were senior high rises, churches, Connection Café. Evan commented that they have a resources, website or calling into the call center where the staff can help an individual plan out other trips. Jeff asked if there was good data on barriers for older adults. Linda has heard barriers are time, having to transfer or having to walk a little far. Jeff commented fear, trust could be issues. Rosanna suggested with the travel training – how to feel safe on the bus. Linda suggested students on the bus there to touch base with seniors riding – a senior helper on board. Evan said that once a week, there are staff members that ride to check passenger counter. Linda suggested partnering with Faith in Action for screening, volunteers, etc.

Downtown Plan:

Jeff commented that any issues they had discussed were already addressed such as making walkway visible. Wendy felt that they thought some of the same things the Age Friendly group thought of. Evan commented that mock up at open house had 25 spaces along the store front.

Report Card Collection:

Jeff commented that it would be interesting to look at the hits over the winter versus the summer. He also inquired about coordinating links. Terra discussed links they had.

Annual Goals:

Jeff commented that they are keen on metrics, measure as best you can in year 2 and 3. Figure out a way to collect data on the metrics, and do some evaluations in year 2. Each goal should have metrics tied to it. Rosanna used dash passes as an example – how many passes are being used, are routes changing, etc. Linda suggested to survey and determine what the barriers are. Rosanne gave an example of measuring the goal, i.e. reduce 3 barriers to public transportation, then do the metrics. Linda suggested reformatting the goals. Jeff suggested doing a caregiver survey and older adult's survey. Brad suggested giving a survey form to the LIHEAP clients in October, November and December. Jeff commented that the University has a process that takes some time. Linda thought that the goal on the buddy program would be more of a 2nd year goal.

Doodle poll will be sent out regarding schedule.

	Tangible Goal(s) or Outcomes to be Achieved this year	Current State	Desired State	How success will be measured and evaluated	Domains of Age-Friendly this goal relates to (list)
Year 1 (April 1, 2019 to March 31, 2020)	Appropriate local agencies will have the transportation directory on their website	<ul style="list-style-type: none"> • Directory is developed. • In September 2018, one agency had a link to the directory on their web page and the directory had 33 hits 	<ul style="list-style-type: none"> • By March 2020, 25 targeted agencies will have a link to the directory on their webpage • By March 2020, there will be 150 hits on the directory per month 	<ul style="list-style-type: none"> • Number of agencies with a directory link on their website • Tracking directory hits through Google Analytics 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
	Analyze survey data identifying seniors' barriers to public transportation	Discussions within working group on potential agencies to involve	<ul style="list-style-type: none"> • Developed plan for funding and implementation • Develop working group to establish connections with at least two organizations and plan a feasible bus buddy program 	Two stakeholders and one potential funding options identified	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
	Find out why some seniors do not take public transit or use ride-share services	Survey data for seniors, senior housing facilities, and assisted living facilities	Prioritize barriers and issues identified by seniors	<ul style="list-style-type: none"> • Number of surveys, from seniors, assisted living homes, and senior centers 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
	Apply for at least three grants for a Champaign County One-Call One-Click center	One grant submitted	Secure funding before April 2020	Three applications done	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation

	Identify high-density areas of Dash-pass users	Data inquiry to Champaign-Urbana Mass Transit District regarding Dash Pass routes	Map of urbanized area with Dash-Pass route data complete	Map of urbanized area with Dash-pass data developed	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
Year 2 (April 1, 2020 to March 31, 2021)	Community actively uses the transportation directory	<ul style="list-style-type: none"> • 25 targeted agencies have a link to the directory on their webpage • 150 hits on the directory per month 	<ul style="list-style-type: none"> • 30 targeted agencies have a link to the directory on their webpage • Continue to get 150 hits on the directory per month • RPC updates directory at least once every six months 	<ul style="list-style-type: none"> • Number of agencies with a directory link on their website • Tracking directory hits through Google Analytics • Number of travel trainings that include directory 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
	Continue development of a feasible Bus Buddy program to train and/or assist seniors to use mass transit using survey data and Dash Pass route maps	Two stakeholders and one potential funding options identified	<ul style="list-style-type: none"> • Solidified partnerships with volunteers/stakeholders • Plan developed • Some funding secured 	<ul style="list-style-type: none"> • Amount of funding secured 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
	Implement Champaign County One-Click One-Call center based on available funding	<ul style="list-style-type: none"> • Three applications completed 	<ul style="list-style-type: none"> • Secured, consistent funding for planning and implementation by the end of Year 2 	<ul style="list-style-type: none"> • Amount of funding secured 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
	Conduct three travel trainings within the year addressing barriers listed in year one surveys	Travel training materials developed based on survey data	<ul style="list-style-type: none"> • Conduct travel trainings at senior centers, human service agencies, churches, and other relevant organizations 	<ul style="list-style-type: none"> • Number of travel trainings conducted • Number of attendees • Number of locations travel trainings held 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation

Year 3 (April 1, 2021 to March 31, 2022)	Implement the Bus Buddy program to train and/or assist seniors to use mass transit	<ul style="list-style-type: none"> • Applied for at least three funding sources • Partnerships solidified • Local senior centers notified of potential new service 	<ul style="list-style-type: none"> • Bus buddy program implemented by November 2022 	<ul style="list-style-type: none"> • Implementation by November 2022 • Number of volunteers • Number of seniors who use the service • Number of trips by type 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
	Implement the Champaign County One-Click One-Call center	<ul style="list-style-type: none"> • Developed employee/call center scope of duties • Secured, consistent funding for planning and implementation 	<ul style="list-style-type: none"> • Call center implemented in Champaign-Urbana Mass Transit District by March 2021 	<ul style="list-style-type: none"> • Number of updates to transportation directory • Number of callers • Type of information requested • Number of callers 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation
	Conduct three additional travel trainings within the year addressing barriers listed in year one surveys and considering year 2 results	Travel training materials developed based on survey data	<ul style="list-style-type: none"> • Involve UIUC students in travel trainings • Conduct travel trainings at senior centers, human service agencies, churches, and other relevant organizations 	<ul style="list-style-type: none"> • Number of surveys • Number of travel trainings conducted • Number of attendees • Number of locations travel trainings held • Number of volunteers 	<ul style="list-style-type: none"> • Transportation • Social Participation • Communication and Information • Health And Community Services • Civic Participation